

February 10, 2020

Subject: Corona virus

Dear Valued Customer,

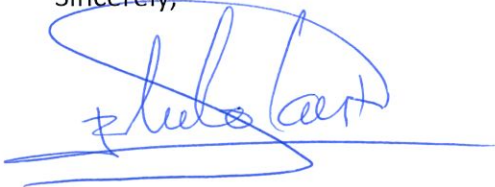
In an effort to control the ongoing epidemic of pneumonia caused by the coronavirus and help to stop the spread of the disease, manufacturing plants in China were instructed by local and General Governments to postpone the start of work till this week, as possibly they are extending till 18th February. Numerous suppliers in China have closed their plants or continue to keep their plant closed after the New Year Holidays.

In this respect, we must unfortunately assume that this has implications for our Supply Chain. Trico has already activated its contingency plan in order to minimize the impact in our Supply chain. We are working with our suppliers in order to be informed about any change in the situation. However it is currently impossible to estimate how long these measures will last and/or predicting as to what exactly this will mean for our supplies to your company.

At the moment Trico will continue supplying your usual demand with no disruptions. Any exceptional order would be analysed in order to confirm the best delivery time. We count with your understanding on these special circumstances of Force Majeure.

We trust this situation in China to return to normal as soon as possible. We are tracking the situation on a daily basis. We will keep you duly informed and our team remains at your disposal for any question that you might have.

Sincerely,



Eduardo Sanz
VP and General Manager
TRICO Group Europe